

From: Unified Virginia Chiropractic Association | UVCA <admin@virginiachiropractic.org>
Sent: Tuesday, April 26, 2022 12:14 PM
To: jconnolly@virginiachiropractic.org
Subject: Med-pay companies ignoring your AOBs?

Med-pay companies ignoring your AOBs?

Dear Doctors,

A substantial number of our members have informed us over the past couple of years that various med-pay auto insurance companies have ignored their Assignment of Benefits and paid patients directly from med pay benefits instead of paying the doctors, leaving the doctors to have to go after their patients for payment.

Our DCs have been told by these insurance companies that our Assignment of Benefits and Notice does not meet the requirements of Va. Code 38.2-2201. If you read VA Code 38.2-2201, section D1e, you will clearly see that the AOB and Notice does clearly meet the requirements of the code.

If you have had this happen to you, it is imperative you let us know. We need your name and the name of the auto insurance company that did this to you. If you have a letter from them stating this, we would like a copy of that as well, as it will help us immensely in correcting this problem.

Please click on the following link and reply by May 9th (even if you have reported the issue to us in the past).

<https://www.surveymonkey.com/r/ignoringAOBs>

Again, if this has happened to you, please send us your information so we can effectively fight for your rights and the right to be treated fairly.

Sincerely,

Dr. Michelle Rose
President



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